

## Vizioncore Rebranding to Quest Software

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Dear Customer,

We want to make sure that you are informed of some changes we will be making as a partner of Vizioncore. In the coming months, culminating in a launch at VMworld -- Vizioncore is going to rebrand their products and services to officially adopt the Quest Software brand. As of August 30, 2010, they will transition to the Quest Software Server Virtualization Management group.

We want our customers to have all the information they need about Quest Software's full portfolio of Server Virtualization Management solutions, which simplifies and reduces the costs of managing IT across virtual, physical and cloud environments.

We also want you to know you will benefit from working with a leader in IT management. Quest's strengths include its existing relationships with more than 100,000 customers, extensive experience in IT management, patented technologies, a full range of professional services, our thought leadership and industry experts and our partner alliances and award-winning customer support.

There will be no process changes or differences in your ability to purchase fine Vizioncore/Quest Software products from us. You will still be able to evaluate Quest's Server Virtualization Management solutions, as well as get support for products you already own, in the same way as you have in the past. We know you may have questions about how this rebrand will affect you. A FAQ document that can answer your questions has been posted to the Vizioncore/Quest Software website at <http://www.vizioncore.com/pdf/VZCustomerFAQ.pdf>. As always, we are here to serve and support your business goals, so if you need help at any time or you have questions that aren't addressed in the FAQ, please feel free to contact your account representative.